

Privacy Policy for STX Travel

Effective Date: 09/11/2024

At STX Travel, we take your privacy very seriously and are committed to handling your personal information with the utmost care. This Privacy Policy outlines how we collect, use, and protect your personal information in compliance with applicable privacy laws.

1. Information We Collect

To provide our services and ensure a smooth travel experience, we may collect the following personal information:

- **Personal Details:** including name, gender, date of birth, nationality, email address, phone number, and passport number.
- **Travel Arrangements:** including flight details, hotel reservations, activity preferences, and any other travel-related services.

This information is essential for us to coordinate your travel plans and fulfill necessary requirements from third-party service providers, operators, or government authorities.

2. How We Use Your Information

We use your personal information strictly for the following purposes:

- **Booking and Travel Arrangements:** to secure flights, accommodations, activities, transportation, and other necessary travel services.
- **Compliance:** to meet regulatory requirements and fulfill requests from government authorities where necessary.

We only share your personal information with third parties directly involved in arranging your travel services, such as airlines, hotels, and local tour operators. We do **not** store your credit card information, as this is processed securely by our payment provider.

3. Consent to Data Use

By providing your personal information to us, you consent to its collection, holding, use, and disclosure as outlined in this Privacy Policy.

4. Data Retention and Deletion

Your personal information is retained only as long as necessary to fulfill the services you have requested or to comply with legal requirements. We will automatically delete your information six (6) months after your last use of our services, unless retention is required by law or regulation.

5. Your Rights Regarding Your Information

You have the right to:

- **Access** your personal information.
- **Request corrections** to ensure its accuracy.
- **Request deletion** of your personal information.

To exercise any of these rights, please contact us at info@stx-travel.com. We will respond to your request within a reasonable timeframe.

6. Use of Photos and Videos

During your tour, our tour guides, local partners, or fellow group members may capture photos or videos of you participating in activities. By joining the tour, you consent to our use of these photos or videos, along with your name, for promotional purposes on our website, social media, and marketing materials.

If you wish for us to stop using any identifiable image or video, please contact us at [email address]. We will take reasonable steps to remove or stop using the content upon your request, subject to limitations such as widespread publication or legal obligations.

7. Updates to This Policy

We may update this Privacy Policy to reflect changes in our practices, legal requirements, or other considerations. The latest version of this Privacy Policy will always be available on our website.

8. Contact Us

If you have any questions about this Privacy Policy or our handling of your personal information, please contact us at:

STX Travel
info@stx-travel.com
+31 6 37427693